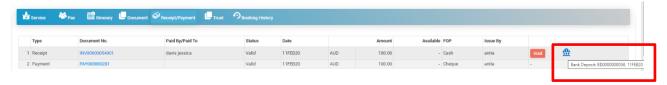
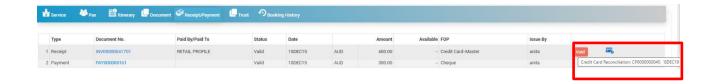
#### PowerSuite New Functions Highlights - May 2022

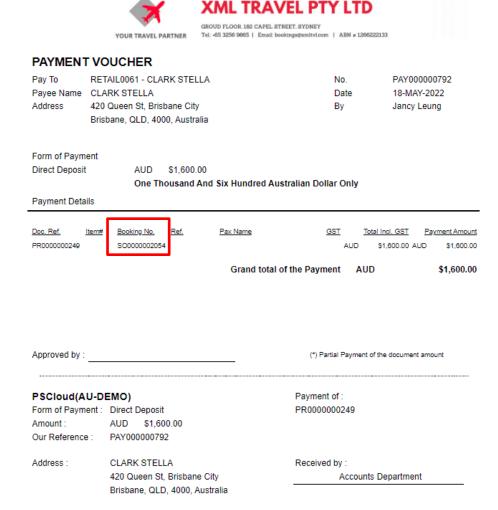
Indication of Bank & Credit Card Reconciliation Status in the Booking Folder – We've enhance
PowerSuite to show the bank reconciliation/credit card reconciliation indicator in the booking folder
for the receipt/payment transactions.

You can mouse over the icon to review the reference no. of bank reconciliation/credit card reconciliation.



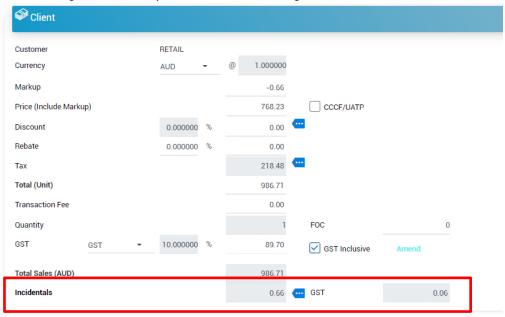


2. **Indication of Booking Folder No. in Customer Refund Payment** – PowerSuite has been enhanced to show the booking folder no. in the payment voucher for customer's refund.

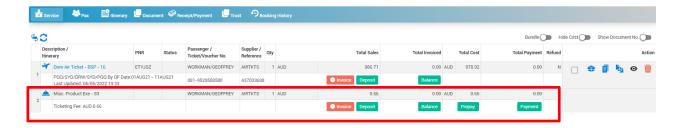


3. **Capture Air Tickets' Handling Fee into PowerSuite** – For agents using Air Tickets as ticket consolidator, you may be required to input the handling fee manually. We have enhanced PowerSuite to capture the handling fee as incidental.

The handling fee will be captured in the service segment as Incidental.

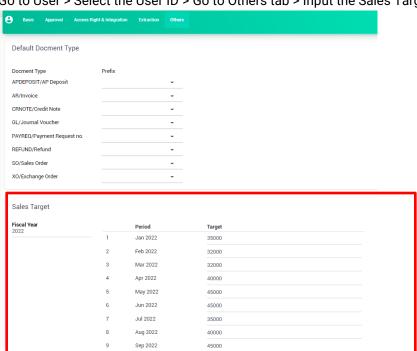


A separate fee item will be added in the Service tab of the Booking Folder.



Please reach our support team <a href="mailto:anzsupport@xmlhk.com">anzsupport@xmlhk.com</a> to turn on this function for you.

**4.** Sales Target Set-up – A travel consultant can set their sales targets monthly to keep track of the productivity in the travel consultant's dashboard. We have enhanced PowerSuite to move the sales target setup in the User profile. The team head/management can set the sales target for every travel consultant.



Go to User > Select the User ID > Go to Others tab > Input the Sales Target

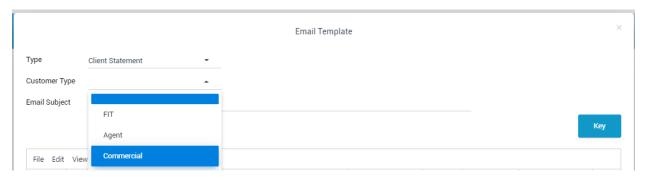
In the Travel Consultant dashboard > Productivity, the system will track the sales performance according to the sales target set.



Please reach our support team <a href="mailto:anz.upport@xmlhk.com">anzsupport@xmlhk.com</a> to turn on this function for you.

**5. Email Template Setting by Customer Type** – We have further enhanced the email template setup. You can now define the email template according to the customer type categorised in the customer profile.

Go to System Setting > Email Template > Select the Document Type and Customer Type.



The email content & subject will be shown upon the client/supplier documents generated. You can click "Send", which saves your time and improves customer service with the standardised template.

Please get in touch with <a href="mailto:anzsupport@xmlhk.com">anzsupport@xmlhk.com</a> if you have any questions.