

# PowerSuite

EASY | ROBUST | PROVEN

## TravelPay Integration



# TravelPay Integration with PowerSuite



Set-up & Configuration



Customer Pays Online

Upon Received Client Statement / Invoice



Customer Presents Credit Card for Instore Payment

Process Payment in PowerSuite



Customer Presents Credit Card for Instore Payment

Process Payment in TravelPay Platform

# Set-up & Configuration



# Configure TravelPay API Credentials in PowerSuite

1

Agency owner needs to send an email to [info@travelpay.com.au](mailto:info@travelpay.com.au) with following:

- Agency name
- Address and
- ABN number
- TravelPay merchant code

2

TravelPay support team will provide the agency owner the following:

- TravelPay Merchant Code
- User Name
- Password
- API Access Key

# Configure TravelPay API Credentials in PowerSuite

3

Go to PowerSuite > System Table > Payment Gateway Maintenance. Click on the **Payment Gateway Maintenance**:

The screenshot displays the 'System Table Search' interface. At the top, there is a search bar with the text 'System Table Search' and a 'Booking No.' field. Below this, a blue header bar also contains 'System Table Search'. A dropdown menu for 'Category' is set to 'All', and a search input field contains the placeholder text 'Please input system table name for searching'. To the right of the search field are 'Search' and 'Reset' buttons. Below the search area, it indicates 'Show 15 entries' and a 'Filter' option. A table with two columns, 'System Table' and 'Category', is shown. The first row contains '1' in the first column and 'Payment Gateway Maintenance' in the second column, which is highlighted with a red box. The 'Category' for this entry is 'Back Office'. At the bottom, it says 'Showing 1 to 1 of 1 entries' and includes pagination controls: 'FIRST', 'PREV', '1' (selected), 'NEXT', and 'LAST'.

System Table	Category
1 <a href="#">Payment Gateway Maintenance</a>	Back Office

# Configure TravelPay API Credentials in PowerSuite

4

- Select TravelPay in the payment gateway name
  - Input the following that get from TravelPay
    - Input TravelPay Merchant Code in Account No.
    - User Name
    - Password
    - API Access Key
  - Credit Card Type – Select “TravelPay”
  - Merchant No. – If you require to process multiple card types via TravelPay, please assign a Merchant No. for identification to link with different card types
- Authorization User ID - online
  - URL – <https://pay.travelpay.com.au>
  - API URL – <https://api.travelpay.com.au>

Click **Save** to complete the Configuration

Name	TravelPay	Account No.	XML
User Name	XML	Password	*****
Credit Card Type	TravelPay	Merchant No.	123456
Automation User ID	online		
URL	https://pay.travelpay.com.au		
API URL	https://api.travelpay.com.au		
API Access Key	XXXXXXXXXXXXXX		

# Support Multiple Card Type

- 5 If you have maintained the Merchant No. in step 4 to cater multiple card types, please go to system table > Credit Card Commission Maintenance.

Add the Credit Card Type(s) & input the Merchant No. that you have maintained in step 4 > Payment Gateway Maintenance

Credit Card Commission Maintenance

	Credit Card Type	Credit Card Name	Merchant Fee %	AR Key Account	AR Sub Account	Merchant Fee Key Account	Merchant Fee Sub Account	Merchant N
1	TP	TravelPay	0	161110/VISA	/	720010/VISA	/	123456
2	TM	TravelPay Master	0	161110/VISA	/	720010/VISA	/	123456
3	TV	TravelPay Visa	0	161110/VISA	/	720010/VISA	/	123456

Name	TravelPay	Account No.	XML
User Name	XML	Password	*****
Credit Card Type	TravelPay	Merchant No.	123456
Automation User ID	online		
URL	https://pay.travelpay.com.au		
API URL	https://api.travelpay.com.au		
API Access Key	XXXXXXXXXXXXXX		



# CUSTOMER PAYS ONLINE



Upon Received Client Statement / Invoice



# Booking Folder Created

Order - SO0000004407 (jancy) - MR PETER CHUNG - Quoted
Options ▾ Save

Order Type	Sales Order ▾	Trip Date	11NOV21	Trip Deadline			
Booking Type	Retail ▾	Customer No.	RETAIL0002	Name	MR PETER CHUNG	<input type="checkbox"/> Bill Company <a href="#">Travel Policy</a>	
Sales ID	tom/Tom ▾	Your Ref.		Our Ref.		TCID	jancy/Jancy Leung ▾
Campaign	▾						

Contact

Name	CHUNG	PETER	MR	Email	peter@gmail.com	Tel. Tel.	Address	⋮
------	-------	-------	----	-------	-----------------	-----------	---------	---

REMARKS
 BILLING INFO.
 CREDIT CARD
 UPLOAD FILES
 MESSAGE
 TASK

Pax

PTC	Passenger Name	Lead Pax		
1	ADT CHUNG/PETER MR	<input type="checkbox"/>		

Add Services

Service
 Pax
 Itinerary
 Document
 Receipt/Payment
 Trust
 Booking History

	Unit Sales	Unit Cost	Unit Sales Tax	QTY	Total Sales	Total Cost	Total Sales Tax	Total Discount	Pkg	Suppress	
1	AUD 1,520.00	AUD 1,500.00	250.00	1	AUD 1,770.00	AUD 1,750.00	250.00	0.00	0		
	Int'l Air Ticket - BSP - 15		SYD/HKG/SYD By CX Date: 11NOV21 - 18NOV21 Status: HK		CHUNG/PETER MR	<span style="background-color: #e67e22; color: white; padding: 2px;">Invoice</span> <span style="background-color: #27ae60; color: white; padding: 2px;">Deposit</span> <span style="background-color: #27ae60; color: white; padding: 2px;">Balance</span>		<input type="checkbox"/>			
2	AUD 120.00	AUD 120.00	0.00	7	AUD 840.00	AUD 756.00	0.00	0.00	0		
	Hotel - 60		SHERATON HOTEL(HKG) 1 X DELUXE SINGLE Date: 11NOV21 - 18NOV21		CHUNG/PETER MR	<span style="background-color: #e67e22; color: white; padding: 2px;">Invoice</span> <span style="background-color: #27ae60; color: white; padding: 2px;">Deposit</span> <span style="background-color: #27ae60; color: white; padding: 2px;">Balance</span> <span style="background-color: #27ae60; color: white; padding: 2px;">Prepay.</span> <span style="background-color: #e67e22; color: white; padding: 2px;">Payment</span>		<input type="checkbox"/>			

# Payment Plan

Order - SO0000004407 (jancy) - MR PETER CHUNG - Quoted Options Save

Order Type: Sales Order | Trip Date: 11NOV21 | Trip Deadline:   
 Booking Type: Retail | Customer No.: RETAIL0002 | Name: MR PETER CHUNG | Bill Company:   
 Sales ID: tom/Tom | Your Ref.: | Our Ref.: | TCID: jancy/Jancy Leung

Contact Name: CHUNG

REMARKS BILLING INFO

Pax

PTC	Passenger Name
1	ADT CHUNG/PETER MR

Service Pax

Unit Sales	Pkg	Suppress
1 Int'l Air Ticket - BSP - 15	0	
2 Hotel - 60	0	

Payment Plan

**Passenger**

1. CHUNG/PETER MR ADT

Type	Date	Amount	Description
Deposit	16NOV20	300.00	
Balance	30NOV20	2,310.00	

**Summary**

Booking Total	2,610.00
Payment Plan Total	2,610.00
Difference	0.00


Save

1	AUD	120.00	AUD	120.00	0.00	7	AUD	840.00	AUD	756.00	0.00	0.00
		SHERATON HOTEL(HKG) 1 X DELUXE SINGLE Date: 11NOV21 - 18NOV21		CHUNG/PETER MR				<span style="background-color: #ffc107; padding: 2px;">Invoice</span> <span style="background-color: #28a745; color: white; padding: 2px;">Deposit</span> <span style="background-color: #28a745; color: white; padding: 2px;">Balance</span> <span style="background-color: #28a745; color: white; padding: 2px;">Prepay.</span> <span style="background-color: #dc3545; color: white; padding: 2px;">Payment</span>				

# Email Client Statement

Client Statement - [SO0000004407](#) (jancy) - MR PETER CHUNG Options Print

1 of 1 Find | Next

 **XML TRAVEL PTY LTD**  
YOUR TRAVEL PARTNER GROUD FLOOR, 182 CAPEL STREET, SYDNEY  
Tel: +65 3256 9865 | Email: bookings@xmiltv.com | ABN # 1266222133

**CLIENT STATEMENT**

To	<b>MR PETER CHUNG</b> 4/F, NO. 234, AUSTIN ROAD, SYDNEY NSW 343423	ABN#	1266222133
		Booking No.	SO0000004407
		Date	03-NOV-2020
		Cust No.	RETAIL0002
		Consultant	Jancy Leung
		Email	jancy@xmlhk.com
Attn	MR PETER CHUNG		

Passenger(s)  CHUNG/PETER MR

Header Remark

Cost Item Remark

Footer Remark

Update

Email

Subject: Client Statement - SO0000004407

Send to:  MR CHUNG PETER peter@gmail.com

Name Email

Name Email

Cc. Email

Bcc. Email

Message: Please refer attached client statement for payment

Send

Room: SINGLE/DELUXE  
Duration of stay: 7 days  
Number of rooms: 1  
Guest/Room: 1

# Customer Received Client Statement

Mail - Jancy Leung - Outlook - Google Chrome  
 outlook.office.com/mail/deeplink?version=20201024001.04&popoutv2=1

Reply all | Delete | Junk | Block

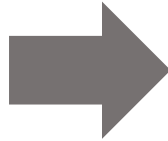
**Client Statement - SO0000004407**

**P** PSCloud(AU-DEMO) <donotreply@powersuitecloud.com>  
 Tue 11/3/2020 6:08 PM  
 To: Jancy Leung

20201103180802\_SO0000004...  
 193 KB

Please refer attached client statement for payment

Reply | Forward




1900 Arrive: **SYDNEY** Thursday 18 November  
 Terminal: SYD TERMINAL 2

**Cost**

Description	Currency	Unit Fare	Tax	Qty	GST	Amount
1 <b>BSP Flight</b> CX, SYD/HKG/SYD	AUD	\$1,520.00	\$250.00	1	\$0.00	\$1,770.00
2 <b>Hotel</b> HKG, SHERATON HOTEL, SINGLE, DELUXE ORDER	AUD	\$120.00	\$0.00	7	\$0.00	\$840.00

Page 1 of 5



**XML TRAVEL PTY LTD**

GROUND FLOOR, 182 CAPEL STREET, SYDNEY  
 Tel: +65 3256 9865 | Email: bookings@xmltrvl.com | ABN # 1266222133

YOUR TRAVEL PARTNER

**CLIENT STATEMENT**

<p>To <b>MR PETER CHUNG</b>          4/F, NO. 234,          AUSTIN ROAD,          SYDNEY NSW 343423</p> <p>Attn MR PETER CHUNG</p>	<p>ABN# 1266222133          Booking No. SO0000004407          Date 03-NOV-2020          Cust No. RETAIL0002          Consultant Jancy Leung          Email jancy@xmlhk.com</p>
--	--

	GST	AUD	\$0.00
	Total Includes GST	AUD	\$2,610.00
	Less Amount Received	AUD	\$0.00
	<b>Balance</b>		<b>\$2,610.00</b>

**Payment Plan**  
 CHUNG/PETER MR - ADT

Type	Date	Currency	Amount
Deposit	16-NOV-2020	AUD	\$300.00
Balance	30-NOV-2020	AUD	\$2,310.00

Pay Now


Pay Now

**Remarks**

Booking Terms and Conditions  
 Please read the following terms and conditions carefully. You must not make any booking unless you understand and agree with

# Customer Input Credit Card Details

## Make a One-Off Payment

Your Details	Payment Details
Company Name <input type="text" value="MR PETER CHUNG"/>	Payment Amount* <input type="text" value="\$ 300.00"/>
ABN <input type="text"/>	Customer Reference* <input type="text" value="SO0000004407"/>
Customer Name* <input type="text" value="CHUNG/PETER MR"/>	Additional Reference <input type="text"/>
Customer Email <input type="text" value="peter@gmail.com"/>	
Contact Number* <input type="text" value="987876777"/>	Transaction Reference SO0000004407-SF211148705
	Card Number <input type="text" value="4111"/> <input type="text" value="1111"/> <input type="text" value="1111"/> <input type="text" value="1111"/>
	Expiry Date <input type="text" value="04"/> / <input type="text" value="24"/>
	CVV2 <input type="text" value="989"/> ⓘ
	<input type="button" value="Continue"/> <input type="button" value="Cancel"/>

System captures the booking folder reference, amount to be paid

Customer input credit card details

# Customer Confirms to Proceed

## XML - XML

[Missing or Empty Snippet : Public One Off Payment - Step 4]

### Your Details

Company Name  
MR PETER CHUNG

ABN

Customer Name\*  
CHUNG/PETER MR

Customer Email  
peter@gmail.com

Contact Number\*  
987876777


### Payment Details

Customer Reference\*  
SO0000004407

Additional Reference

Last Digits  
411111\*\*\*\*\*111

Expiry  
04/24



Payment Amount\*  
\$ 300.00

Customer Fee\*  
\$ 8.00

Total Amount\*  
\$ 308.00

[← Back](#)

I have read, understood and agree with the [Terms and Conditions](#) \*

**PAY NOW**

Public One Off Payment Footer Snippet2  
Powered by



# Confirmation

---

XML - XML

**PAYMENT SUCCESSFUL**

 Print Confirmation

Authorisation: 748571

Confirmation has been emailed to: peter@gmail.com

Payment Date:	03-Nov-2020 21:14:14
Settlement To Biller Date:	04-Nov-2020
Payment Amount:	\$300.00
Customer Fee:	\$8.00
Customer Fee GST:	\$0.73
<b>Total Payment Amount:</b>	<b>\$308.00</b>

Public OneOff Payment Confirmation Footer

# Receipt Auto Generated in Booking Folder

Order - SO0000004407 (jancy) - MR PETER CHUNG - Active

Order Type	Sales Order	Trip Date	11NOV21	Trip Deadline	
Booking Type	Retail	Customer No.	RETAIL0002	Name	
Sales ID	tom/Tom	Your Ref.		Our Ref.	
Campaign					

Contact

Name: CHUNG PETER MR    Email: peter@gmail.com

REMARKS   BILLING INFO   CREDIT CARD   UPLOAD FILES   MESSAGE   TASK

Pax


PTC	Passenger Name	Lead Pax
1 ADT	CHUNG/PETER MR	<input type="checkbox"/>

Service   Pax   Itinerary   Document   Receipt/Payment   Trust   Booking History

Type	Document No.	Status	Date	Amount	FOP
1 Deposit	DP0000000872	Valid	03NOV20	AUD 300.00	Cred

Summary

Charge Type	Sales	Cost	GST	Profit	Settled	Outstanding
Chargeable	2,610.00	2,506.00	0.00	104.00	300.00	2,310.00
Non-Chargeable	0.00	0.00	0.00	0.00	-	-
<b>Total</b>	<b>2,610.00</b>	<b>2,506.00</b>	<b>0.00</b>	<b>104.00</b>		



**XML TRAVEL PTY LTD**  
 GROUD FLOOR, 182 CAPEL STREET, SYDNEY  
 Tel: +65 3256 9865 | Email: bookings@xmltv.com | ABN # 1266222133

**DEPOSIT RECEIPT**

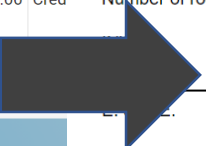
To: **MR PETER CHUNG**  
 4/F, NO. 234,  
 AUSTIN ROAD,  
 SYDNEY NSW 343423

Attn: MR PETER CHUNG

ABN#	1266222133
No.	DP0000000872
Booking No.	SO0000004407
Date	03-NOV-2020
Cust No.	RETAIL0002
Consultant	Jancy Leung
Email	jancy@xmlhk.com

Description	Currency	Unit Fare	Tax	GST	Qty	Amount		
<b>1 BSP Flight</b>	AUD	\$1,520.00	\$250.00	\$0.00	1	\$1,770.00		
Routing		Dep. Date	Dep. Time	Arr. Date	Arr. Time	Airline	Flight No.	Class
SYDNEY/HONG KONG		11NOV21	0200	11NOV21	1000	CX	223	H
HONG KONG/SYDNEY		18NOV21	1000	18NOV21	1900	CX	5545	H
<b>2 Hotel</b>	AUD	\$120.00	\$0.00	\$0.00	7	\$840.00		
City:	HONG KONG							
Hotel Name:	SHERATON HOTEL							
Check-In Date:	11NOV21	Check-Out Date:	18NOV21					
Room Type:	SINGLE	Rm Category:	DELUXE					
Number of room(s):	1							

GST	AUD	\$0.00
Total Includes GST	AUD	\$2,610.00
<b>Deposit Received</b>	<b>AUD</b>	<b>\$300.00</b>





# Customer Presents Credit Card for Instore Payment



Process Payment in PowerSuite

# Go to Settlement Module / Booking Folder > Deposit / Balance

Settlement - SO0000008821 (Jackie) - MS DAPHNE BEAR

Receipt Date: 04OCT21

Booking Type: Retail No. SECCOR0007 Name: MS DAPHNE BEAR

Deposit  Balance

Total Sales	AUD	474.00	Total Settled	AUD	0.00	Outstanding Amount	AUD	474.00
-------------	-----	--------	---------------	-----	------	--------------------	-----	--------

Invoice will be auto-generated upon settlement confirmation. Please select invoice type & service(s) for settlement.

Sales Invoice  Split

<input checked="" type="checkbox"/>	Service	Description
1 <input checked="" type="checkbox"/>	Dom Air Ticket - BSP - 16	SYD/MEL By VA Date:25JAN22 - 25JAN22 Status: HK
2 <input checked="" type="checkbox"/>	Dom Air Ticket - BSP - 16	SYD/MEL By VA Date:25JAN22 - 25JAN22 Status: HK

Total Billing Amount AUD

### Form of Settlement

1	Name of Drawer	MS DAPHNE BEAR	2
	Credit Card	AUD 474.00 TravelPay Visa 4111111111111111	3
		<input checked="" type="checkbox"/> Process with payment gateway	

1. Select Credit Card for Form of Settlement.
2. Check the box of 'Process with payment gateway' & select the appropriate card type
3. Click the Magnifying glasses and input / select credit card details.
4. Click "Proceed" to perform settlement

4 Proceed

0 1,233.00

Sales

# Input / Select Credit Card Details

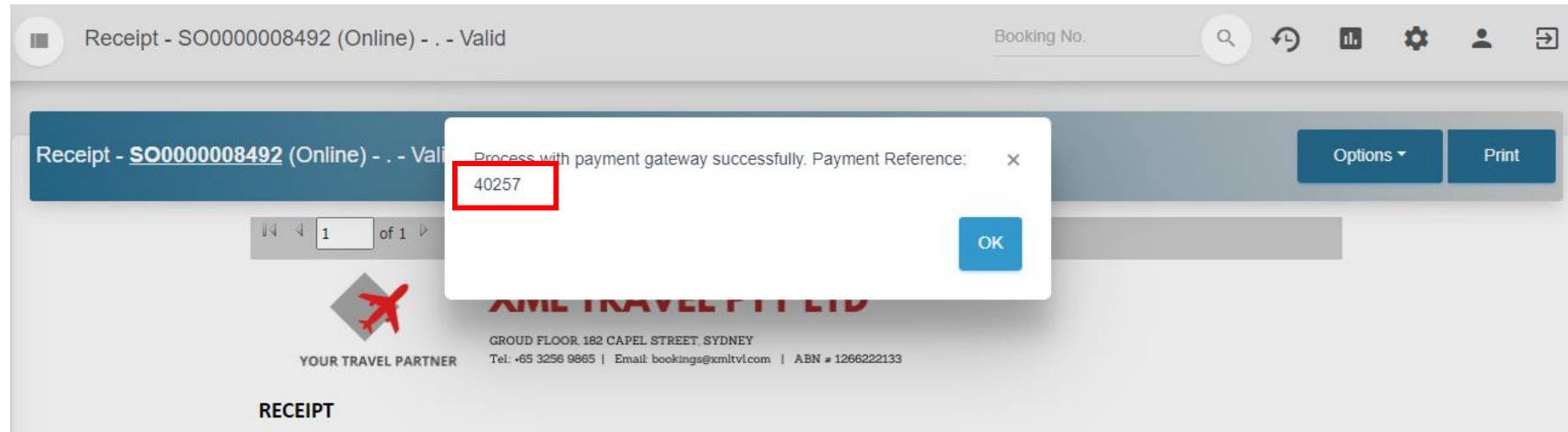
The image shows a 'Credit Card Info.' dialog box with the following fields:

Field	Value
Credit Card	TravelPay Visa
Card No.	4111111111111111
Expiry Date	03 / 2023
Merchant No	XML
Card Holder Name	Jackie Siu
ROC No.	<Optional field>
Authorisation Date	
Authorisation Code	<Optional field>
Reference	<Optional field>

An 'OK' button is located at the bottom right of the dialog box. Red boxes highlight the Card No., Expiry Date, and Card Holder Name fields.

Please input Card Number, Card Holder Name & Expiry Date. Click OK.

# Payment Reference Code



Payment Reference Code will be returned after the settlement / deposit successfully processed via TravelPay

# Customer Presents Credit Card for Instore Payment



Process Payment in TravelPay Platform

# Booking Folder Created

Order - SO0000004409 (jancy) - MR PETER CHUNG - Quoted
Options ▾ Save

Order Type	Sales Order ▾	Trip Date	11NOV21	Trip Deadline	
Booking Type	Retail ▾	Customer No.	RETAIL0002	Name	MR PETER CHUNG <input type="checkbox"/> Bill Company <a href="#">Travel Policy</a>
Sales ID	tom/Tom ▾	Your Ref.		Our Ref.	
Campaign	▾			TCID	jancy/Jancy Leung ▾

**Contact**

Name	CHUNG PETER	MR	Email	peter@gmail.com	Tel. Tel.	Address	...
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REMARKS BILLING INFO. CREDIT CARD UPLOAD FILES MESSAGE TASK

**Pax**

PTC	Passenger Name	Lead Pax	
1 ADT	CHUNG/PETER MR	<input type="checkbox"/>	

**Add Services**

Service Pax Itinerary Document Receipt/Payment Trust Booking History

	Unit Sales	Unit Cost	Unit Sales Tax	QTY	Total Sales	Total Cost	Total Sales Tax	Total Discount	Pkg	Suppress
1	AUD 1,000.00	AUD 900.00	100.00	1	AUD 1,100.00	AUD 1,000.00	100.00	0.00	0	
	Int'l Air Ticket - BSP - 15		SYD/HKG/SYD By CX Date:11NOV21 - 18NOV21 Status: HK		CHUNG/PETER MR	<span style="background-color: #e67e22; color: white; padding: 2px;">Invoice</span> <span style="background-color: #27ae60; color: white; padding: 2px;">Deposit</span> <span style="background-color: #27ae60; color: white; padding: 2px;">Balance</span>				

**Summary**

Charge Type	Sales	Cost	GST	Profit	Settled	Outstanding
Chargeable	1,100.00	1,000.00	0.00	100.00	0.00	1,100.00
Non-Chargeable	0.00	0.00	0.00	0.00	-	-
<b>Total</b>	1,100.00	1,000.00	0.00	100.00		



# Login to TravelPay Portal

TravelPay™

Your Merchants XML | jancy Good evening!

Home > WebPay One-Off Payment

## One-Off Payment

Follow the simple steps below to process a One-Off Payment!

[Missing or Empty Snippet : Merchant One Off Payment - Step 1]

### Customer Details

Customer Name  
PETER CHUNG

Customer Reference  
SO0000004409

Company Name

ABN

### Payment validation

Apply Processing Fee?\*

YES - Customer pays processing fee

Additional Reference

Payment Amount\*

\$ 500

VISA MasterCard AMERICAN EXPRESS Diners Club INTERNATIONAL

Card Number\*

4111 1111 1111 1111

Card Holder Name

PETER CHUNG

Expiry\*

08 / 24

Validate

Input Customer Details & Booking Folder No.

Input Customer's Credit Card Details & Amount to be Paid

**\* Remember if you are not viewing the Customers Credit Card, you must have your customer sign a credit card authority form, otherwise it may result in you receiving a chargeback!**

# Confirm to Pay

- Home
- Profile
- Customers
- Payments
- One-Off Payment
- Refund Requests
- WebPay History
- Reconciliation
- Activities

Home > WebPay One-Off Payment

## One-Off Payment



Follow the simple steps below to process a One-Off Payment!

[Missing or Empty Snippet : Merchant One Off Payment - Step 3]

### Customer Details

Customer Name

PETER CHUNG

Customer Reference

SO0000004409

Company Name

ABN

### Payment Details

Apply Processing Fee?\*

YES - Customer pays processing fee

Additional Reference

Payment Amount\*

\$ 500.00

Fee\*

\$ 12.00

Total Amount\*

\$ 512.00

Card Number

411111\*\*\*\*\*111


I have read, understood and agree with the [Terms and conditions](#) of using this online payment facility\*

← Prev

Pay Now →



# Confirmation

Your Merchants XML Jancy Good evening!

[Home](#) > [Payments](#) > [Payment status](#)

## Payment Confirmation & Convenience Fee Tax Invoice

**Travel Pay - ABN 63056881942** [Email Payment Confirmation](#)

Merchant Code: XML  
Merchant Name: XML  
Authorisation: 748593

Email\*

[Email Payment Confirmation](#)

Payment Summary:

Payment Date: 03-Nov-2020 21:51:30  
Settlement Date: 04-Nov-2020  
Customer Name: PETER CHUNG  
Customer Reference: SO0000004409  
Payment Description: Merchant One Off Payment for Customer  
Customer Payment: \$500.00  
Card Type: Visa - International Cards

Convenience Fee Summary:

Convenience Fee: \$12.00  
Convenience Fee GST: \$1.09  
**Total Payment Amount: \$512.00**

[Print Confirmation](#)

- Home
- Profile
- Customers
- Payments
- One-Off Payment
- Refund Requests
- WebPay History
- Reconciliation
- Activities

# Receipt Auto Generated in Booking Folder

Order - SO0000004409 (jancy) - MR PETER CHUNG - Active

Order Type	Sales Order	Trip Date	11NOV21	Trip Deadline	
Booking Type	Retail	Customer No.	RETAIL0002	Name	MR PETER CHUNG
Sales ID	tom/Tom	Your Ref.		Our Ref.	
Campaign					
Contact					
Name	CHUNG PETER	MR	Email peter@gmail.com	Tel. Tel.	Address

- REMARKS
- BILLING INFO.
- CREDIT CARD
- UPLOAD FILES
- MESSAGE
- TASK

Pax		Add Services	
PTC	Passenger Name	Lead Pax	
1	ADT CHUNG/PETER MR	<input type="checkbox"/>	

- Service
- Pax
- Itinerary
- Document
- Receipt/Payment
- Trust
- Booking History

Type	Document No.	Status	Date	Amount	FOP	Issue By
1 Deposit	DP0000000874	Valid	03NOV20	AUD 500.00	Credit Card	online

Charge Type	Sales	Cost	GST	Profit	Settled	Outstanding
Chargeable	1,100.00	1,000.00	0.00	100.00	500.00	600.00
Non-Chargeable	0.00	0.00	0.00	0.00	-	-
<b>Total</b>	<b>1,100.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>100.00</b>		

1 of 1 Find | Next



## XML TRAVEL PTY LTD

GROUND FLOOR, 182 CAPEL STREET, SYDNEY  
Tel: +65 3256 9865 | Email: bookings@xmltv.com | ABN # 1266222133

### DEPOSIT RECEIPT

To **MR PETER CHUNG**  
4/F, NO. 234,  
AUSTIN ROAD,  
SYDNEY NSW 343423

Attn MR PETER CHUNG

ABN# 1266222133  
No. DP0000000874  
Booking No. SO0000004409  
Date 03-NOV-2020  
Cust No. RETAIL0002  
Consultant Jancy Leung  
Email jancy@xmlhk.com

Description	Currency	Unit Fare	Tax	GST	Qty	Amount
<b>1 BSP Flight</b>	AUD	\$1,000.00	\$100.00	\$0.00	1	\$1,100.00
Routing	Dep. Date	Dep. Time	Arr. Date	Arr. Time	Airline	Flight No. Class
SYDNEY/HONG KONG	11NOV21	0200	11NOV21	1000	CX	223 H
HONG KONG/SYDNEY	18NOV21	1000	18NOV21	1900	CX	5545 H
E. & O.E.			GST	AUD		\$0.00
			Total Includes GST	AUD		\$1,100.00
			<b>Deposit Received</b>	<b>AUD</b>		<b>\$500.00</b>

Deposit1  
Deposit2  
\*\*Thank you for your money received for your booking\*\*  
DEPOSIT IS NON REFUNDABLE  
QUOTATIONS ARE SUBJECT TO CHANGE UNTIL FULLY PAID  
CANCELLATION OF BOOKING: AUD\$220 HANDLING FEE PER PASSENGER PLUS ANY AIRLINE/ TOUR OPERATOR PENALTIES  
PLEASE PRESENT THIS RECEIPT FOR DOCUMENT COLLECTION

FOP	Description	Currency	Amount	Drawer
Zenith Payment	XXXXXXXX.111	AUD	\$500.00	PETER CHUNG

Authorized Signature

Report



Payment Gateway Report

# Payment Gateway Report – Keep Track the Payment Status

Reporting Tool 2.0 Booking No.

Home > RTAU981 - Payment Gateway Transaction Log ☆

[Preview](#) [Excel](#) [PDF](#) [Word](#) [Chart](#) [Schedule](#)

### Searching Criteria

[Add](#) [Save](#)

Transaction Date	Between	01JAN21 <input type="text"/>	And	31JAN21 <input type="text"/>
		<input type="text"/>		<input type="text"/>
Status	=	<input type="text"/>		<input type="text"/>
Payment Gateway	=	TravelPay <input type="text"/>		<input type="text"/>
Payment Gateway Reference	=	<input type="text"/>		<input type="text"/>
Booking No.	=	<input type="text"/>		<input type="text"/>
Customer No. / Supplier No.	=	<input type="text"/>		<input type="text"/>

Select Payment Gateway = TravelPay

# Payment Gateway Report – Keep Track the Payment Status

Home > RTAU981 - Payment Gateway Transaction Log

Filter Excel Pdf Word Email

DownloadReport

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Report ID: RTAU981 (v5)

Print Date: 11/3/2020 6:57:25 PM

Print By: jancy

## PSCloud(AU-DEMO) Payment Gateway Transaction Log

Page 1

Transaction Date	Type	IP Address	Status	Deposit No.	Settlement No.	Message	Booking No.	Amount	Gateway Reference
2020-11-03 16:57:29	TravelPay	52.187.204.21	Success	DP0000000870			SO0000004403	500.00	32134
2020-11-03 17:12:28	TravelPay	52.187.204.21	Success	DP0000000871			SO0000004403	500.00	32135
2020-11-03 18:17:30	TravelPay	52.187.204.21	Success	DP0000000872			SO0000004407	300.00	32136
2020-11-03 18:32:29	TravelPay	52.187.204.21	Failed			Invalid PaymentStatus: Failed Expected: Successful			
2020-11-03 18:42:28	TravelPay	52.187.204.21	Success	DP0000000873			SO0000004408	1,100.00	32138
2020-11-03 18:52:29	TravelPay	52.187.204.21	Success	DP0000000874			SO0000004409	500.00	32139

# Q&A

**Q. Can Agent choose to absorb merchant fees using the TravelPay/PowerSuite Integration?**

A. No, if Agent wants to absorb the merchant fees, only charging the Customer the 'travel amount', then this transaction must be processed direct in your TravelPay Merchant Account.

**Q. Can I process a refund using the TravelPay/PowerSuite Integration?**

A. Automated refunds must be processed directly via your TravelPay Merchant Account.

**Q. Does a Credit Card authority form need to be completed by my Customer?**

A. Customers should be directed to pay via the link on the Client Statement if they are not presenting credit card instore. You can process a credit card payment via your TravelPay Merchant account, on behalf of your customer e.g. Corporate Account, only if a credit card authority has been completed. Failure to adhere to these guidelines, could result in a chargeback.

**Q. Can I show the customer fee that customer paid to TravelPay in Receipt?**

A. Yes. The customer fee can be shown in the Receipt. Please reach [anzsupport@xmlhk.com](mailto:anzsupport@xmlhk.com) for the receipt template configuration.

# Need Help?

The logo for PowerSuite, featuring the word "PowerSuite" in a bold, red, sans-serif font.

## PowerSuite Support Team

E: [anzsupport@xmlhk.com](mailto:anzsupport@xmlhk.com)

### Graham Whyte

Business Development Manager (AUS)  
PowerSuite

PH: 0407 752 086

E: [graham@gwbusinesssolutions.com](mailto:graham@gwbusinesssolutions.com)

The logo for TravelPay, featuring the word "TravelPay" in a blue, sans-serif font with a trademark symbol (TM) to the upper right.

## TravelPay Support Team

PH: 02 9556 7580

E: [info@travelpay.com.au](mailto:info@travelpay.com.au)