What's New in PowerSuite?

PowerSuite New Functions Highlights – 28ᵗʰ September 2021

1. **Trip History in Customer Profile** – The customer profile has been enhanced with the addition of a trip history tab. Past and upcoming trip information for the traveller can be viewed under this tab. To view more trips, the trip date / service date can be changed. The trip is hyperlinked to the booking folder for more details.

2. **Enhanced Supplementary Fees Maintenance in Customer Profile** – We have added "Region Code" in the Supplementary Fees maintenance. You can now define supplementary fees based on a region code. Respective supplementary fees associated with the region code will be shown in the booking order for selection.
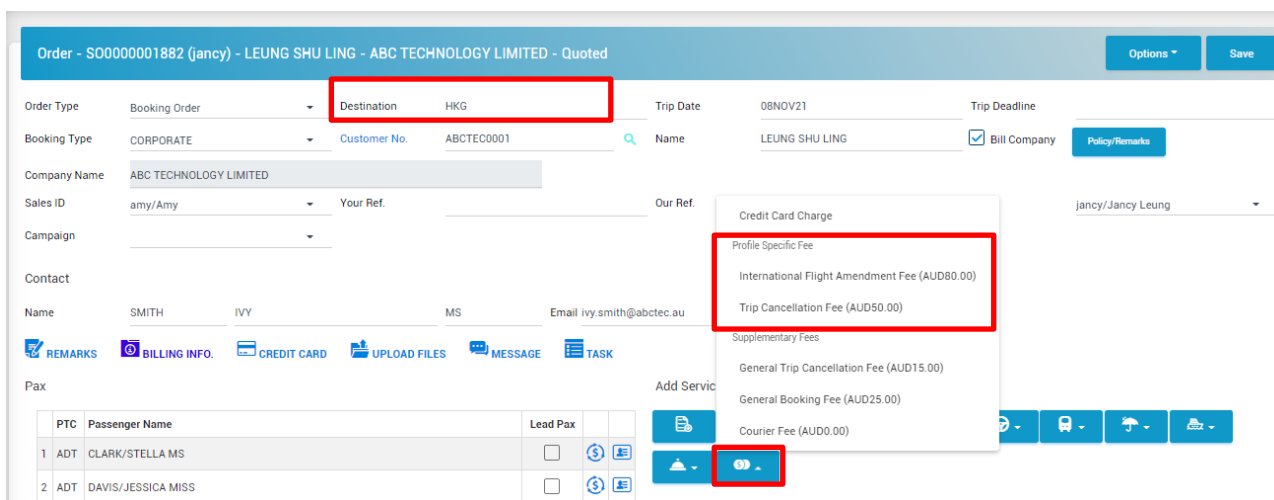
Region Code Selection in Supplementary Fees

In the Booking Order, those supplementary fees that associate with the region code will be available for selection.

In this example, HKG – Hong Kong is the destination, which has been categorized as Region Code - INTERNATIONAL. The respective supplementary fees available for selection in the booking order include those fees with Region Code "INTERNATIONAL" and "All".

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3. **Windcave Payment Integration** – PowerSuite has been enhanced to integrate with Windcave payment gateway, allowing users to process customer deposits & settlement in PowerSuite via Windcave payment gateway. Customer receipt will be auto-generated.

Please reach us at anzsupport@xmlhk.com for the setting. We will provide guidelines for the setup.

4. **TravelPay Payment Gateway Enhanced Integration** – Further enhancement has been made to the TravelPay payment gateway in PowerSuite. Now along with the ability for a customer to click the "Pay Now" link in a client statement or invoice to initiate a credit card payment, a travel agent can process a payment via the gateway within the settlement module. Apart from the payment being processes via the payment gateway, the receipt will be automatically issued.

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5. **Itinerary Remarks Enhancement** – PowerSuite has been enhanced to allow users to input itinerary remarks in the service segment of the booking folder. The itinerary remarks will be carried to the respective itinerary segment for Itinerary generation.
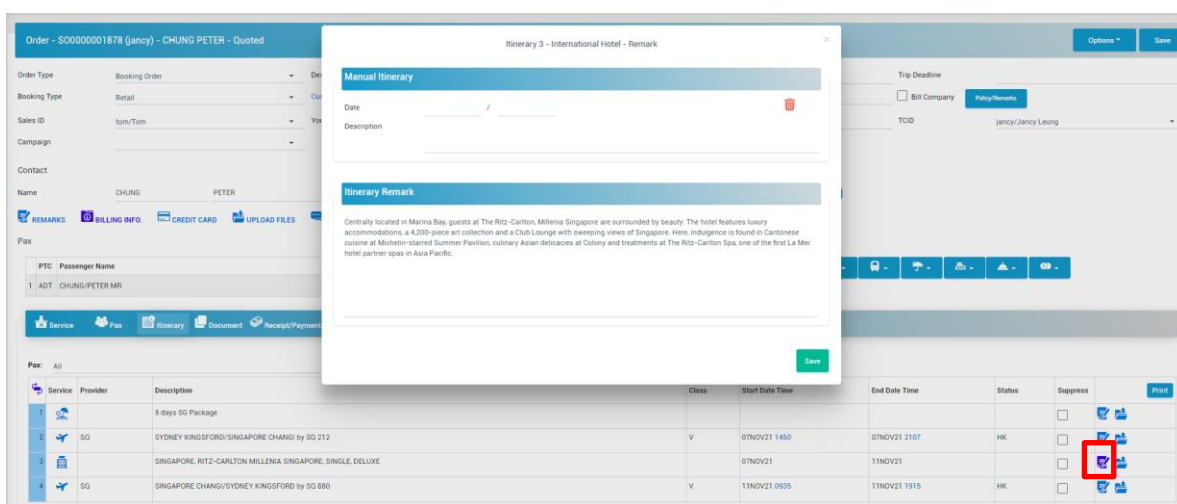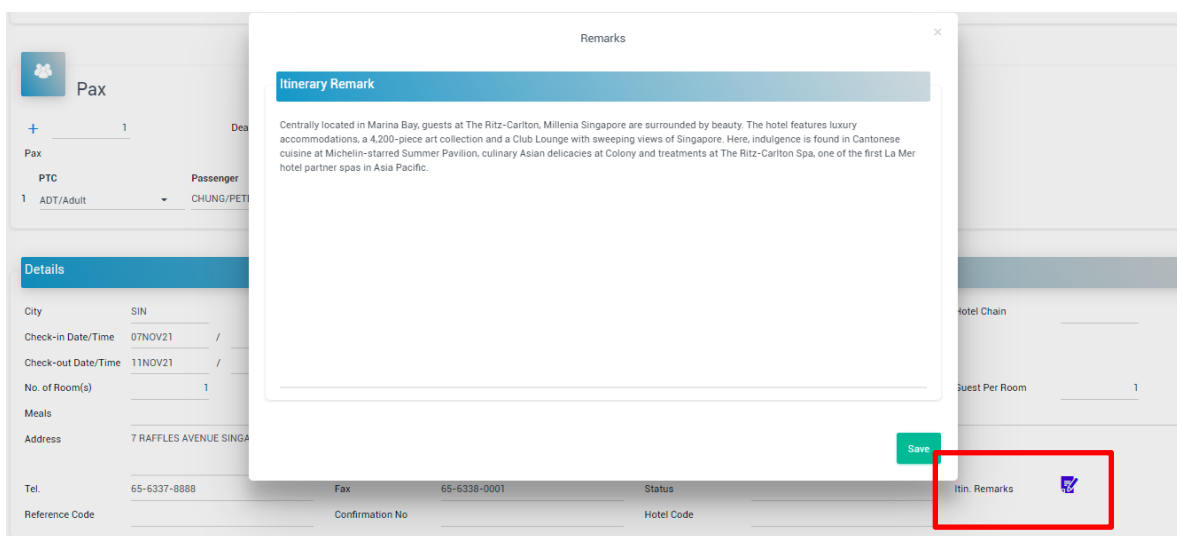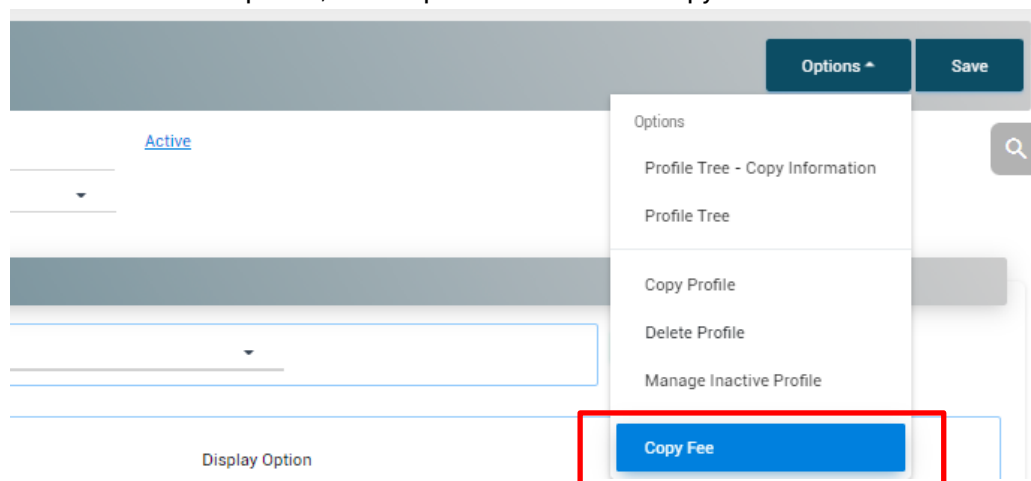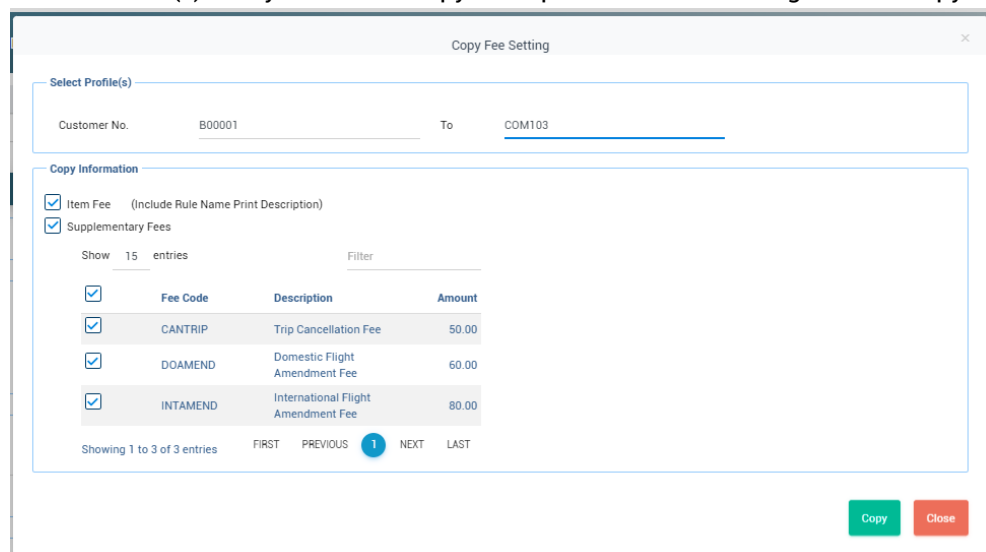
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6. **New Copy Fee Function in PowerSuite Customer Profile** – PowerSuite has been enhanced to allow users to copy selected fees to other customer profile range.

Go to the customer profile, click "Options" and select "Copy Fee"

Select the fee(s) that you need to copy to a specific customer range. Click "Copy".

Please get in touch with anzsupport@xmlhk.com if you have any questions.