

What's New in PowerSuite?

PowerSuite New Functions Highlights – 28th September 2021

1. **Trip History in Customer Profile** – The customer profile has been enhanced with the addition of a trip history tab. Past and upcoming trip information for the traveller can be viewed under this tab. To view more trips, the trip date / service date can be changed. The trip is hyperlinked to the booking folder for more details.

The screenshot displays the PowerSuite interface with a sidebar on the left containing navigation options: Main, Basic, Address, General, Policy/Remarks, Credit Card, Terms, Required Data, Upload Settings, Upload, Billing, PNR Mapping, Fee, Hold Tickets, and Trip History (highlighted with a red box). The main content area is divided into two sections: Trip History and Recent Travel.

Trip History Section:

Order History

Trip Date From: 28.JUL.21 To: 27SEP21 [Show]

Status: Quoted (red), Active (green), Balanced (blue), Ended (purple), Void (black)

Show 15 entries

Trip Date	Order No.	Destination	Order Date	TCID	Passenger Name
13SEP21	S00000001839	HKG	05.JUL.21	jancy	SMITH/DORI MS
13SEP21	S00000001836	SYD	05.JUL.21	jancy	SMITH/DORI MS
11SEP21	S00000001861	HKG	28.JUL.21	jancy	CLARK/STELLA MS

Showing 1 to 3 of 3 entries

Navigation: FIRST PREVIOUS 1 NEXT LAST

Recent Travel Section:

Service Date From: 27SEP21 To: 26DEC21 [Show]

Status: Quoted (red), Active (green), Balanced (blue), Ended (purple), Void (black)

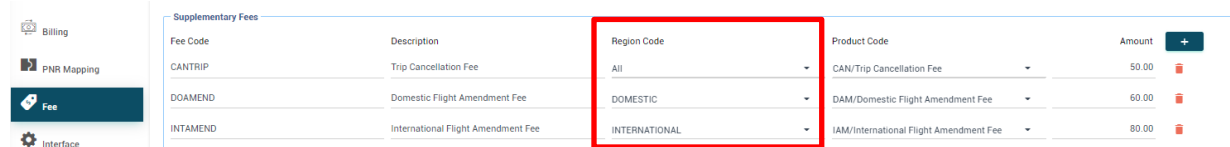
Show 15 entries

Order No.	Destination	Date From	Date To	From	To	Itinerary	Order Date	TCID
S00000001838	MEL	11OCT21	11OCT21	SYD	MEL	VA826	05.JUL.21	jancy
S00000001849	MEL	11OCT21	11OCT21	SYD	MEL	VA826	12.JUL.21	jancy
S00000001838	MEL	18OCT21	18OCT21	MEL	SYD	VA813	05.JUL.21	jancy
S00000001849	MEL	18OCT21	18OCT21	MEL	SYD	VA813	12.JUL.21	jancy
S00000001722	ADL	01NOV21	04NOV21				21APR21	Graham
S00000001722	ADL	01NOV21	04NOV21	EMU		Emu Bay Holiday Homes	21APR21	Graham
S00000001734	EMU	01NOV21	04NOV21	EMU		Emu Bay Holiday Homes	21APR21	Graham
S00000001749	EMU	01NOV21	04NOV21	EMU		Emu Bay Holiday Homes	21APR21	Graham
S00000001722	ADL	03NOV21	03NOV21			Return Sealink ferry travel for 2 adults and a standard size vehicle	21APR21	Graham
S00000001722	ADL	03NOV21	03NOV21			Kangaroo Island Wildlife Park, Paradise	21APR21	Graham

What's New in PowerSuite?

- Enhanced Supplementary Fees Maintenance in Customer Profile** – We have added “Region Code” in the Supplementary Fees maintenance. You can now define supplementary fees based on a region code. Respective supplementary fees associated with the region code will be shown in the booking order for selection.

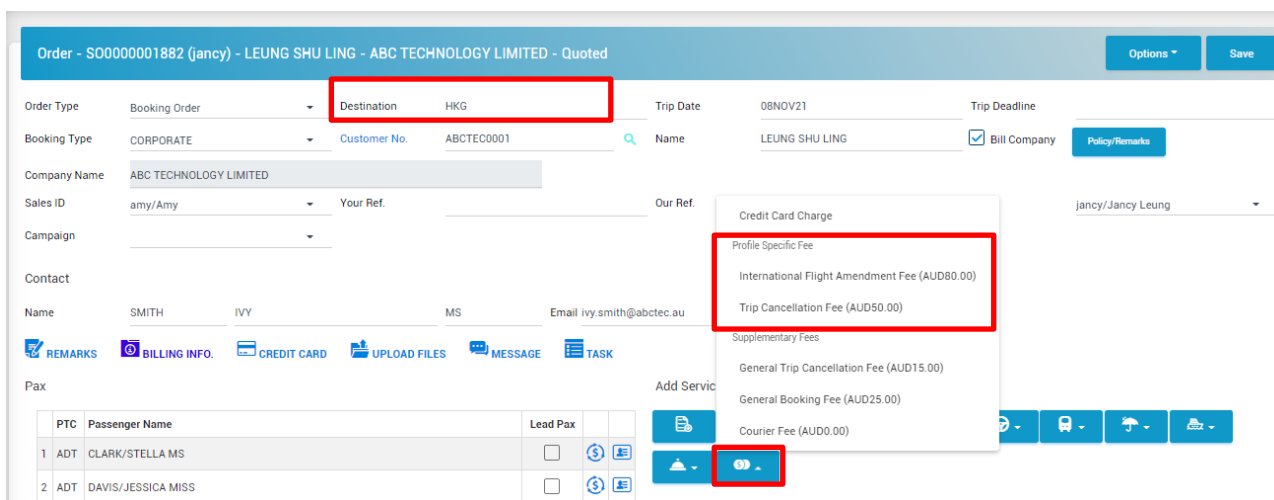
Region Code Selection in Supplementary Fees



Fee Code	Description	Region Code	Product Code	Amount
CANTRIP	Trip Cancellation Fee	All	CAN/Trip Cancellation Fee	50.00
DOAMEND	Domestic Flight Amendment Fee	DOMESTIC	DAM/Domestic Flight Amendment Fee	60.00
INTAMEND	International Flight Amendment Fee	INTERNATIONAL	IAM/International Flight Amendment Fee	80.00

In the Booking Order, those supplementary fees that associate with the region code will be available for selection.

In this example, HKG – Hong Kong is the destination, which has been categorized as Region Code - INTERNATIONAL. The respective supplementary fees available for selection in the booking order include those fees with Region Code “INTERNATIONAL” and “All”.



Order - SO0000001882 (jancy) - LEUNG SHU LING - ABC TECHNOLOGY LIMITED - Quoted

Order Type: Booking Order | Destination: HKG | Trip Date: 08NOV21 | Trip Deadline: | Bill Company:

Booking Type: CORPORATE | Customer No.: ABCTEC0001 | Name: LEUNG SHU LING

Company Name: ABC TECHNOLOGY LIMITED

Sales ID: amy/Amy | Your Ref.: | Our Ref.: | jancy/Jancy Leung

Contact: SMITH IVY MS | Email: ivy.smith@abctec.au

Remarks: BILLING INFO, CREDIT CARD, UPLOAD FILES, MESSAGE, TASK

Pax:

PTC	Passenger Name	Lead Pax
1 ADT	CLARK/STELLA MS	<input type="checkbox"/>
2 ADT	DAVIS/JESSICA MISS	<input type="checkbox"/>

Add Service: Credit Card Charge, Profile Specific Fee (International Flight Amendment Fee (AUD80.00), Trip Cancellation Fee (AUD50.00)), Supplementary Fees (General Trip Cancellation Fee (AUD15.00), General Booking Fee (AUD25.00)), Courier Fee (AUD0.00)

What's New in PowerSuite?

- Windcave Payment Integration** – PowerSuite has been enhanced to integrate with Windcave payment gateway, allowing users to process customer deposits & settlement in PowerSuite via Windcave payment gateway. Customer receipt will be auto-generated.

Please reach us at anzsupport@xmlhk.com for the setting. We will provide guidelines for the setup.

The screenshot displays the 'Settlement - 300000001883 (jancy) - CLARK STELLA' interface. The 'Form of Settlement' section is visible, showing the 'Name of Drawer' as CLARK STELLA and the 'Credit Card' as AUD. The 'Windcave' payment gateway is selected, and the checkbox 'Process with payment gateway' is checked and highlighted with a red box. The 'Total Billing Amount' is AUD 1,770.00.

Service	Description	Sales
<input checked="" type="checkbox"/>	Int'l Air Ticket - WHOLESALE - 10	1,770.00
Total Billing Amount		1,770.00

Form of Settlement

Name of Drawer: CLARK STELLA

Credit Card: AUD 1,770.00

Windcave 4111111111111111

Process with payment gateway

What's New in PowerSuite?

- TravelPay Payment Gateway Enhanced Integration** – Further enhancement has been made to the TravelPay payment gateway in PowerSuite. Now along with the ability for a customer to click the “Pay Now” link in a client statement or invoice to initiate a credit card payment, a travel agent can process a payment via the gateway within the settlement module. Apart from the payment being processed via the payment gateway, the receipt will be automatically issued.

Please reach us at anzsupport@xmlhk.com for the setting. We will provide guidelines for the setup.

Settlement - SQ0000001883 (jancy) - CLARK STELLA Proceed

Receipt Date: 27SEP21
Booking Type: Retail No. RETAIL0061 Name CLARK STELLA

Deposit Balance Total Sales: AUD 1,770.00 Total Settled: AUD 0.00 Outstanding Amount: AUD 1,770.00

Invoice will be auto-generated upon settlement confirmation. Please select invoice type & service(s) for settlement. Sales Invoice Split

Service	Description	Sales
<input checked="" type="checkbox"/> Int'l Air Ticket - WHOLESALER - 10	SYD/HKG/SYD By CX Date:08NOV21 - 12NOV21 Status: HK	AUD 1,770.00
Total Billing Amount		AUD 1,770.00

Form of Settlement

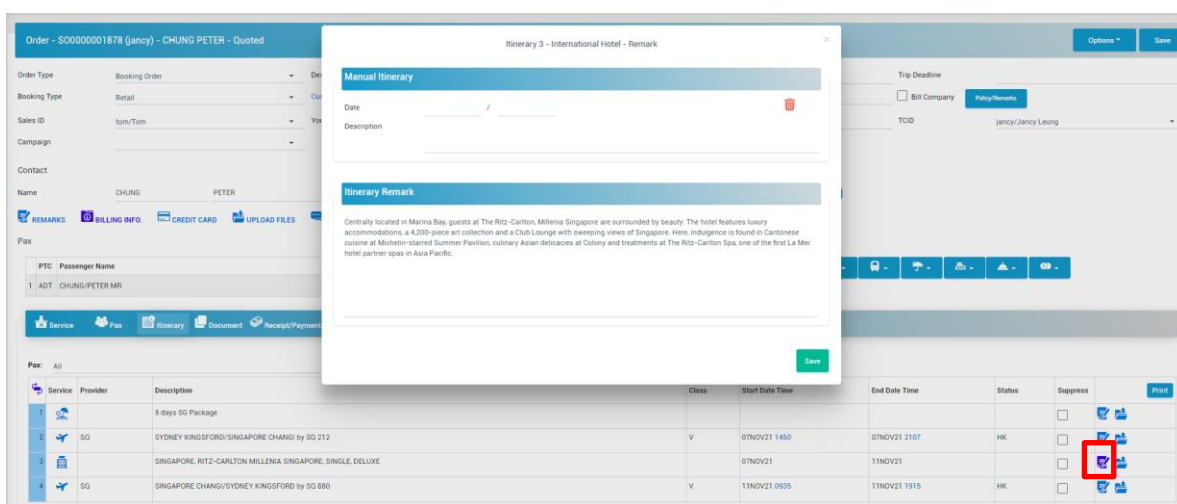
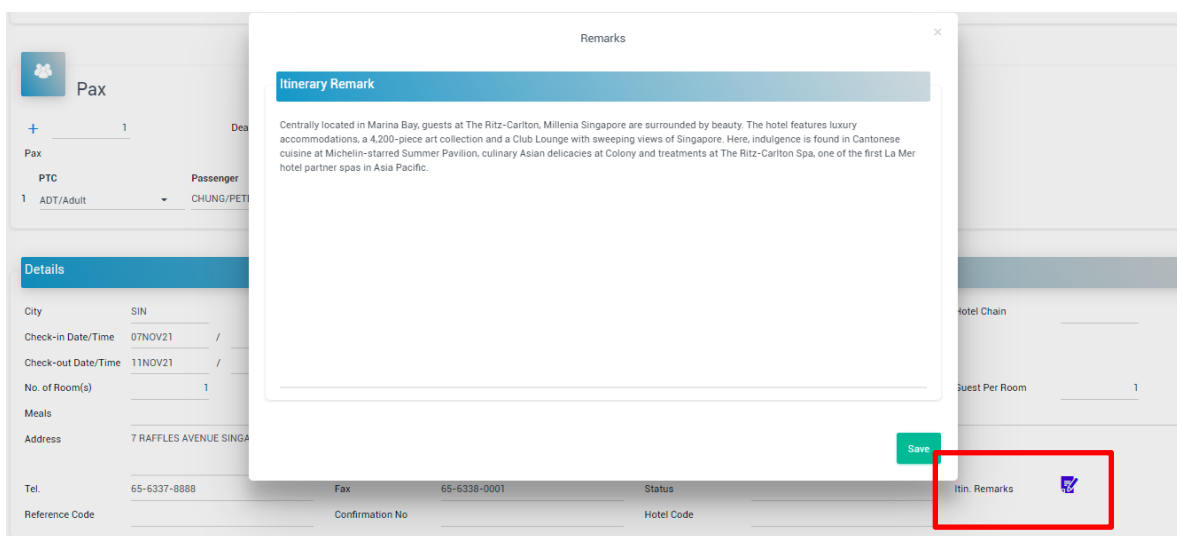
Name of Drawer: CLARK STELLA

Credit Card: AUD 1,770.00 TravelPay 61111111111111111111 +

Process with payment gateway

What's New in PowerSuite?

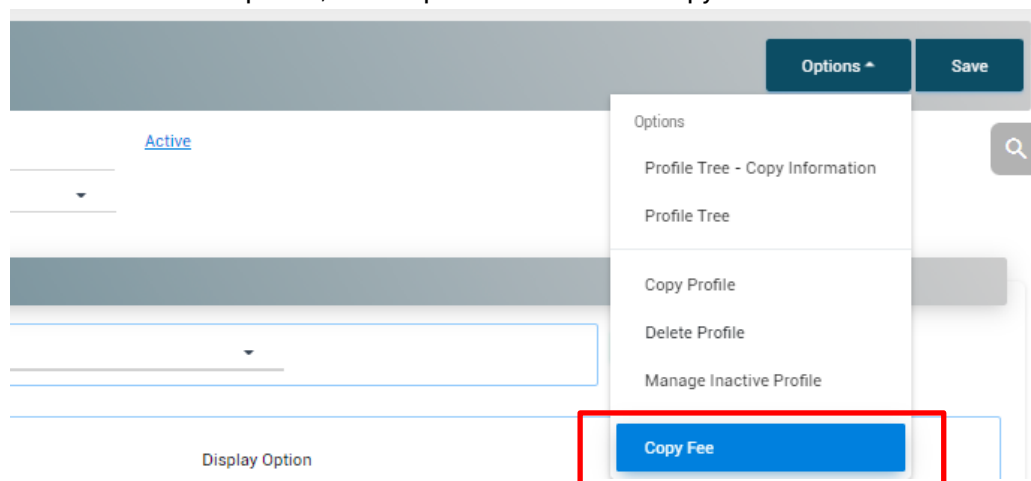
- 5. **Itinerary Remarks Enhancement** – PowerSuite has been enhanced to allow users to input itinerary remarks in the service segment of the booking folder. The itinerary remarks will be carried to the respective itinerary segment for Itinerary generation.



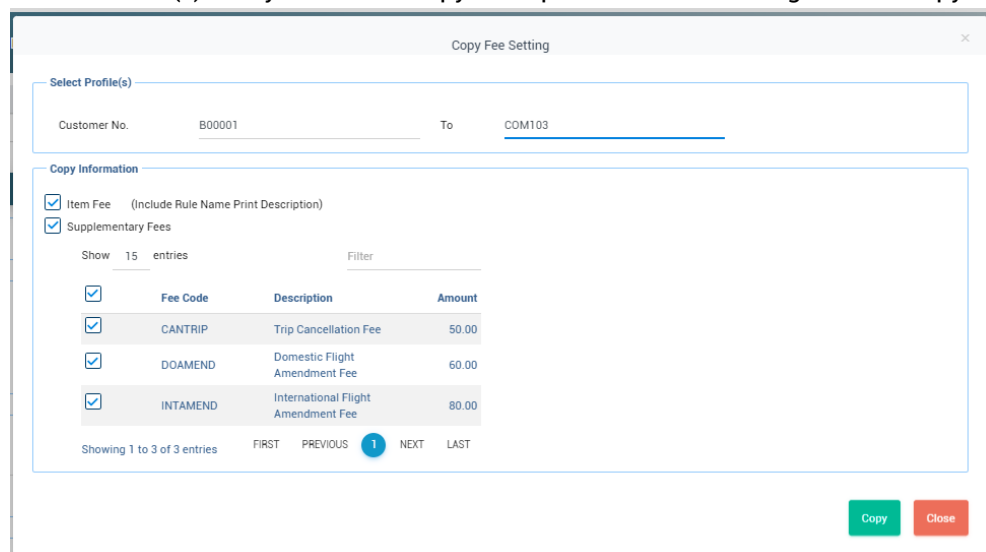
What's New in PowerSuite?

6. **New Copy Fee Function in PowerSuite Customer Profile** – PowerSuite has been enhanced to allow users to copy selected fees to other customer profile range.

Go to the customer profile, click "Options" and select "Copy Fee"



Select the fee(s) that you need to copy to a specific customer range. Click "Copy".



Please get in touch with anzsupport@xmlhk.com if you have any questions.